



Title:	Hurricane Center Supervisor	Code:	
Division:	Administration	Effective Date: 06/10	
Department:	Council On Aging	Last Revised: 01/14	
Career Service	e: Yes	FLSA: Yes	

#### **GENERAL PURPOSE**

Performs a variety of **general administrative and first-line supervisory duties** related to planning and managing the day-to-day operations of a senior citizen center including transportation, recreational functions and food services. Ensures senior center compliance with agency program policies and regulations

## SUPERVISION RECEIVED

Works under the general supervision of the Council on Aging Director.

### SUPERVISION EXERCISED

Provides close supervision to food service staff (preparation and delivery), custodial, transportation, office specialist, and volunteers. Provides supervisor over Springdale Meal Site and Meal Site Coordinator.

### **ESSENTIAL FUNCTIONS**

Coordinates the daily operations of a senior citizen center; schedules various functions to promote senior citizen activity; monitors use of facilities to maximize availability; organizes and schedules volunteer personnel; assumes full responsibility for facility management.

Monitors general needs of senior citizen patrons; refers individuals to various help agencies as required, such as home health, family life services, legal services, mental health, etc.

Manages program revenues and donations, assures proper fiscal management procedures are adhered to, maintains and monitors accounting system for payables and receivables, gives input to Director on annual budgetary needs, assures compliance with established budget and spending limitations.

Maintains records of services rendered and ridership files and related documentation for transportation program; prepares reports in order to receive reimbursements; maintains and updates clients usage records; records and deposits money received into proper accounts.

Collects and computer enters data related to State, Federal and other funding programs; prepares and submits monthly and quarterly reports to appropriate agencies as directed.

Attends board meetings and local advisory meetings (non-voting member); delivers report on center activities and services; apprises board members of center needs; cooperates with nutrition managers, advisory personnel and board members as needed to implement change and upgrade center activities and programs.

Participates in the recruitment, selection, orientation, and training of subordinate personnel and volunteers; documents time worked and submits record for payroll calculations.

Reviews and evaluates employee performance; establishes performance standards and goals; makes recommendations related to employee recognition, career development, advancement, retention, dismissal and discipline.

Assists in the general organization and delivery of daily meals (on and off site); greets, checks names, counts money, makes announcements, etc.

Performs related duties as required.

# **MINIMUM QUALIFICATIONS**

- 1. Education and Experience:
  - A. Associates Degree or Gerontology Certificate preferred;

**AND** 

- B. Two (2) years of experience in food services;
- C. Two (2) years experience in management role;

OR

- D. An equivalent combination of education and experience.
- 2. Required Knowledge Skills and Abilities:

**Working knowledge of** federal funding guidelines and reporting requirements (SAMS); general business management and facilities operations; time management and scheduling; English grammar, spelling and general writing techniques; telephone etiquette; various types of kitchen equipment and their uses; **working knowledge of** record keeping systems and procedures; basic budget development and management; principles of supervision; interpersonal communication skills; volunteer recruitment, marketing techniques, **working knowledge** of local government processes and functions; safety standards, sanitation standards, and gerontology;

**Ability to** exercise initiative and independent judgment and to react resourcefully under varying conditions; organize and maintain time schedules; provide direction and leadership; supervise and evaluate performance; communicate effectively verbally and in writing; establish and maintain effective working relationships with employees, other agencies and the public; demonstrate efficiency in food commodities management.

3. Special Qualifications:

Must possess a valid Utah Driver's License.

Must obtain a Utah State Food Handlers Permit within 2 months of employment and a ServSafe Certificate within 9 months of employment.

Must submit to and pass a criminal background check.

Must take and pass a pre-employment drug test.

Required to take a defensive driving course offered by Washington County.

4. Work Environment:

Tasks require variety of physical activities, not generally involving muscular strain, such as walking, standing, stooping, sitting, reaching, talking, hearing and seeing. Common eye, hand, finger, leg and foot dexterity exist. Mental application utilizes memory for details, verbal instructions, emotional stability, discriminating thinking and some creative problem solving.

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